



# DocAudit™

100% OF CLINICAL THERAPY  
DOCUMENTATION 365 DAYS/YEAR.

“ **DocAudit** is a powerful tool we use to ensure our therapists are focused on priority one, treating patients, but it will never replace a human. It’s a tool based on regulatory standards that empowers us to pinpoint, accurately and immediately clinical education needs to improve quality documentation. **The goal is to promote reliability between claims auditors and our clinical teams.** That, coupled with the oversight and feedback of our clinical specialists, enables the team to continually refine and tweak processes and improve documentation based on the trending data the Artificial Intelligence (AI) produces. ”

*Renee Kinder, Executive Vice President of Clinical Services, Broad River Rehab*

## Broad River Rehab audits 100% of all clinical therapy documentation for all Clients every single day – an industry first!

Accuracy is critically important in all areas of clinical operations, and Broad River Rehab’s (BRR’s) Clinical Services has always held BRR’s clinicians’ documentation to a higher standard than is required from a regulatory perspective. Our revolutionary new Documentation Auditor (**DocAudit™**) tool takes this standard to the next level by introducing a tool used for documentation accuracy and focused clinical education. For patients, the clinical notes are critical toward documenting care that is delivered in their healing journey. For providers, the accuracy of documentation is a critical factor in receiving and keeping appropriate reimbursement for the care services delivered.

### Why DocAudit?

#### Audit 80,000 notes versus 9 notes per day!

Today, very few clinical notes are currently reviewed and analyzed for accuracy and quality. **DocAudit** analyzes 100% of the facility’s clinical therapy notes every day – a dramatic increase to ensure a patient’s care is properly and accurately documented and to ensure the provider is receiving accurate payments based on the care they deliver. To put this into perspective, a typical clinician might be able to review and analyze nine clinical therapy notes per day to ensure accuracy; however, **DocAudit** is capable of analyzing more than 80,000 clinical therapy notes from more than 2,000 provider facilities per day.

## How It Works

At the end of each day, **DocAudit** uses AI to analyze 100% of a provider facility's clinical therapy documentation, sorting them into either "skilled" or "unskilled" categories. The "skilled" notes indicate the documentation meets BRR's higher pre-established accuracy and quality guidelines and thresholds, while the "unskilled" notes have not met Broad River Rehab high quality threshold measures (even though an auditor may find the notes satisfactory).

Reports are generated and reviewed by our clinical experts, who use the data to mentor, train and improve the documentation performance of the rehab teams. For BRR customers, it's a safeguard to identify trends and protect the dollars they earn. BRR can also use this service to look retrospectively into the EMR to identify where risks may be, all of which will be discussed and addressed during the client's Quarterly Business Reviews (QBRs).

| DocAudit™ Daily Summary |            |                       | Total | Skilled | Unskilled |
|-------------------------|------------|-----------------------|-------|---------|-----------|
| Facility                | Discipline | Signer                |       |         |           |
| Facility A              | OT         | James Michaels, COTA  | 21    | 19      | 2         |
|                         |            | Ronald Dawson, PT     | 19    | 6       | 13        |
|                         | PT         | Phillip Smith, PTA    | 5     | 3       | 2         |
|                         |            | Sarah Richards, PTA   | 21    | 15      | 6         |
|                         | SLP        | Jordan Williams, SLP  | 3     | 3       | 0         |
| Facility B              | OT         | Lori Philemon, OT     | 10    | 9       | 1         |
|                         |            | Sue McDermont, COTA   | 11    | 9       | 2         |
|                         |            | Tammy Powers, COTA    | 13    | 10      | 3         |
|                         | PT         | Gloria King, PTA      | 16    | 6       | 10        |
|                         |            | David Helms, PTA      | 21    | 12      | 9         |
|                         |            | Rebecca Cardley, PT   | 16    | 15      | 1         |
|                         | SLP        | John Sisner, SLP      | 16    | 16      | 0         |
| Facility C              | OT         | Autumn Liles, OT      | 12    | 11      | 1         |
|                         |            | Robin Turner, COTA    | 6     | 6       | 0         |
|                         | PT         | Angel Boggs, PT       | 14    | 10      | 4         |
|                         | SLP        | Victor Hernandez, SLP | 5     | 5       | 0         |

## DocAudit Clinical and Operational Benefits:

- **Documentation Efficiency & Accuracy**

More efficient, accurate clinical therapy documentation is generated from the rehab team, resulting in higher-quality documentation and optimized reimbursements.

- **Compliant Data**

Thorough analyses are conducted per each Current Procedural Terminology® (CPT) code for accuracy based on local determinations.

- **Personalized Training and Focused Education**

Identifies trends and areas of training and clinical therapy documentation education needed to improve the quality of clinical notes.



## For More Information

**DocAudit** is currently available to Broad River Rehab clientele. It's delivered as a value-added service and part of BRR's normal process of working with its clients.

To learn more, please contact BRR at **800.596.7234** or visit **[www.broadriverrehab.com](http://www.broadriverrehab.com)**.